sbcert
SCANDINAVIAN BUSINESS CERTIFICATION

SWEDAC
ACKREDITERING
Accred. no. 10127
Certification of
Management
Systems
ISO/IEC 17021-1

ANNEX TO CERTIFICATE
Issued by Scandinavian Business Certification AB

SE556840-2076
Artificial Solutions International AB

The scope of the management system is:

Artificial Solution is a SaaS provider, and our technology enables our customers to run digital conversations with millions of consumers every day. Each single interaction is important to protect with the highest standard of security measures and procedures, and it is our duty to guard our customers data, and all our information assets in relation to confidentiality, integrity and availability. These procedures apply to the entire organization for our SaaS service, our employees as well as contractors.

Our ISO certification covers the processes Product Development, Cloud & Operations, Internal IT, Information Security, Data & Privacy, Finance, HR, Sales, Marketing and Customer Success.

The information scope covers Product Feature Specifications & Roadmap, Source Code, Build Instructions, SaaS Design & Configuration Documentation, SaaS Operational Instructions, Product Performace Metrics, Cryptographic Materials, Customer Dialogue Data, Customer Solutions, Account Credentials, Product Documentation, Vendor Contracts, Customer Contracts, Payment Information, Financial Reports, Payroll Information, Strategic plans & Projects, Recruitment Information, Asset Inventories and Electronic Communication Records. All Artificial Solutions group Legal Entities are in scope.

Artificial Solutions is a remote-by-default company and we have a zero-trust approach to information security considering any physical location insecure by default.

Standard	Date issued	Renewal	Valid until
ISO/IEC 27001:2013	2023-01-26		2026-12-31